



BRIEF JOB DESCRIPTION

Accessibility Attendant	Join the heartbeat of the festival and help ensure every fan gets to experience the music, magic, and community. As an Accessibility Attendant, you'll support guests with accessibility needs, provide guidance with care and respect, and help create an inclusive environment where everyone can enjoy the show.
Backstage Hospitality	Greet artists, set up and serve dinner, prepare food trays when required, clean & maintain food tent, replenish supplies, clean and maintain dressing rooms.
Beer Tent VIPER ROOM	Jump behind the bar and help keep the festival energy pumping. You'll open, mix, and pour drinks in a fast-paced, noisy , and sometimes demanding environment, all while making sure alcohol is served responsibly and in line with festival regulations. Expect lots of standing, lots of action, and lots of good vibes. Smart Serve certification is required.
Bike Attendant	Manage the intake and pickup of bikes, scooters, devices of our festival attendees by providing a secure and seamless experience from drop off to pick up. Must be comfortable standing and with moving bicycles into the holding area.
Box Office	Be the first friendly face fans meet as they arrive at the festival. As a Box Office Volunteer, you'll help set the tone for an unforgettable experience by welcoming guests, assisting with ticketing needs, and keeping the entry process smooth, organized, and full of good vibes.
CASHIERS Smart Serve Required	You'll be responsible for selling alcoholic and non-alcoholic drinks, keeping the line moving, and bringing great vibes to thirsty fans. This area gets loud and fast-paced, so attention to detail and comfort in a high-sensory environment are important. All sales are cashless , so being comfortable using an electronic payment terminal is a big plus. This role may involve standing for long periods or sitting in a high top chair due to serving counter height. Smart Serve certification is required.
50/50 Draw	Bring the hype and keep the energy high as you sell 50/50 tickets across the festival grounds. You'll roam the crowd or work a lively kiosk, pump up the raffle, and help support an amazing charity—all while keeping the festival vibes going strong. Sell and distribute 50/50 tickets throughout the festival/Promote the raffle and share the charity's story/Engage with fans and answer quick questions/Stay connected with your team lead/ Wear eye-catching promo gear to stand out/Use a handheld device for fast, smooth sale. Must be 18 years of age. Bilingualism is a BONUS.
Gates	Welcome guests with great energy as you check tickets and wristbands for entry. Help guests with quick questions and point them toward stages, vendors, and key festival spots. You'll also manage access-only areas to keep everything running smoothly. This is an active, on-your-feet role perfect for someone who loves being in the middle of the festival buzz.
Information	Step into the heart of the festival and become the go-to guide for thousands of music lovers. As an Information Officer, you'll help fans navigate the grounds, find what they need, and keep the good vibes flowing. You're the friendly face people turn to when they want answers, directions, or a little reassurance in the middle of the excitement. Bilingualism is a BONUS!
LOGISTICS	This Team supports the needs of the Festival and is designed for any individual that likes variety and community engagement. Under the direction of a Team Lead, you will support our GREEN initiatives, run supplies to all areas upon request, and learn the complexities behind mastering a successful event. Never a dull moment and the music is pretty good too 😊

Retail Team	Bring the hype and help fans gear up with their favourite Nostalgia merch. You'll greet guests with a smile, help them find the right sizes and styles, and guide them through their purchase. It's all about great vibes, great service, and making sure every fan walks away excited. Customer service at its absolute best — festival style.
VIP	Welcome VIP guests with great energy while ensuring only properly accredited patrons enter designated areas. You'll help host, support bartending and drink-service duties, and keep the vibes fun while maintaining responsible alcohol service in line with festival regulations. This is a lively, fast-moving role at the heart of the action. Smart Serve certification is required.
Volunteer Check In	Requires great attention to detail. Greet volunteers, check ID, check in all volunteers, hand out t-shirts, etc.
Volunteer Chill Zone	Come help create a Chill Zone where volunteers can come and enjoy games, light snacks, etc., before, during and after their shift. Duties include: Setting-up and handing out snacks and beverages, assist with games, clean-up of area, maintain clean & safe work environment.