



## BRIEF JOB DESCRIPTION

<b>Accessibility</b>	Accessibility Volunteers play a significant role in assisting our guests with accessibility needs, such as answering questions about each venue's accessibility features, the Festival's Accessible programming, as well as assisting guests with specific needs.
<b>Backstage Hospitality</b>	Greet artists, set up and serve dinner, prepare food trays when required, clean & maintain food tent, replenish supplies, clean and maintain dressing rooms.
<b>Beer Tent</b>	Open, mix and pour drinks in a fast-paced environment. Serve, while ensuring the responsible service of alcohol, and complying with festival regulations. A lot of standing. <b>Smart Serve is required.</b>
<b>Beverage Cashiers/"Pickers"</b>	A gloriously busy place to be where you will be responsible for the sale of all alcoholic and non-alcoholic beverages. Requires great attention to detail is recommended for this position as it involves cash and cashless transactions of multiple orders. <b>Pickers</b> provide the tickets based on the guest's orders and work alongside the cashiers. Teamwork at its best! <b>No Smart Serve required</b>
<b>Bike Attendant</b>	Manage the intake and pickup of bikes, scooters, devices of our festival attendees by providing a secure and seamless experience from drop off to pick up. Must be comfortable standing and with moving bicycles into the holding area.
<b>Box Office</b>	Processing ticket orders, selling day tickets, putting appropriate wristbands on patrons.
<b>Gates</b>	Greet patrons and check ticket or wristband for access. Answer patron queries and direct them where to go. This position is standing only.
<b>Logistics</b>	This Team supports the needs of the Festival and is designed for any individual that likes variety and community engagement. Under the direction of a Team Lead, you will support our GREEN initiatives, run supplies to all areas upon request, and learn the complexities behind mastering a successful event. Never a dull moment and the music is pretty good too!
<b>Retail Team</b>	Greet and assist our guests with their sizing, selection and purchase of Nostalgia merchandise. Customer Service at its very best
<b>VIP</b>	Greet and ensure patrons' proper accreditation, host, bartender and serving, while ensuring the responsible service of alcohol, and complying with festival's regulations. <b>Smart Serve is required.</b>
<b>Volunteer Check In</b>	Requires great attention to detail. Greet volunteers, check ID, check in all volunteers, hand out t-shirts, etc.
<b>Volunteer Chill Zone</b>	Come help create a Chill Zone where volunteers can come and enjoy games, light snacks, etc., before, during and after their shift. Duties include: Setting-up and handing out snacks and beverages, assist with games, clean-up of area, maintain clean & safe work environment.