**NOSTALGIA 2023  
Brief Role Descriptions**Youths between 15-17 years old are welcome to apply for our Green Team, Bike Attendant!  
All other volunteer opportunities for this festival are for 18+

|  |  |
| --- | --- |
| **Accessibility** | **Accessibility Volunteers** play a significant role in assisting our guests with accessibility needs, such as answering questions about each venue's accessibility features, the Festival's Accessible programming, as well as assisting guests with specific needs. |
| **Beer Tent** | Open, mix and pour drinks in a fast-paced environment. Serve, while ensuring the responsible service of alcohol, and complying with festival regulations. A lot of standing. **Smart Serve is required.** |
| **Beverage Cashiers/”Pickers”** | A gloriously busy place to be where you will be responsible for the sale of all alcoholic and non-alcoholic beverages. Requires great attention to detail is recommended for this position as it involves cash and cashless transactions of multiple orders. **Pickers** provide the tickets based on the guest’s orders and work alongside the cashiers. Teamwork at its best! **No Smart Serve required** |
| **Bike Attendant** | Manage the intake and pickup of bikes, scooters, devices of our festival attendees by providing a secure and seamless experience from drop off to pick up. Must be comfortable standing and with moving bicycles into the holding area. |
| **Box Office** | Processing ticket orders, selling day tickets, putting appropriate wristbands on patrons. |
| **Floaters** | Assigned to support all other areas of the festival that may be short-handed. A great way to test out a variety of areas, including Water Station and Information, to name a few! |
| **Gates** | Greet patrons and check ticket or wristband for access. Answer patron queries and direct them where to go. This position is standing only. |
| **Green Team** | Come support our GREEN initiatives with this essential team! Emptying, sorting, and collecting of recycling and compost materials. Some heavy lifting, a lot of standing and walking. |
| **Retail Team** | Greet and assist our guests with their sizing, selection and purchase of Nostalgia merchandise. Customer Service at its very best |
| **VIP** | Greet and ensure patrons’ proper accreditation, host, bartender and serving, while ensuring the responsible service of alcohol, and complying with festival’s regulations. **Smart Serve is required.** |
| **Volunteer Check In** | Requires great attention to detail. Greet volunteers, check ID, check in all volunteers, hand out t-shirts, etc. |
| **Volunteer Chill Zone** | Come help create a Chill Zone where volunteers can come and enjoy games, light snacks, etc., before, during and after their shift. Duties include: Setting-up and handing out snacks and beverages, assist with games, clean-up of area, maintain clean & safe work environment. |